

CC41.III - Dementia Policy

- Service Users to be supported to take part in research where they have expressed a wish to do so

10. Staff will deliver care and support without discrimination and exclusion. Care will be person-centred and promote Service Users' human rights. Care Plans and management will be individualised and seen from the perspective of the Service User. Staff will recognise that the relationships of Service Users with those close to them will be maintained to aid wellbeing. They will also recognise that they have a duty of care to oversee the needs of carers, families and friends. Therefore, their delivery of care and support will be based on the 'relationship-based care' approach.

11. Service User Care Plans will reflect diversity, gender, ethnicity, age, religion, sexuality and personal care needs.

Eaglesvale Care will not be risk averse but will balance independence and choice with minimising risks and ensuring that staff have the tools and knowledge to support this approach.

12. Ellen Nyatsanza will ensure that Service Users have a named member of staff to oversee the coordination and management of the Care Plan. The Care Plans will be endorsed by the Service User and/or their family or legal representative.

13. Ellen Nyatsanza will coordinate and integrate working across all agencies involved in the treatment and care of people with dementia and their carers, including jointly agreeing written policies and procedures where appropriate.

Eaglesvale Care will ensure that all data and information sharing, including personal information, is done so with consent and in line with UK GDPR and the policies and procedures at Eaglesvale Care.

14. Any purposeful breach of the content of this policy and procedure by staff will result in disciplinary action.