1. Eaglesvale Care is prepared for the possibility that, in order to relieve pressure on the frontline services, there may be an increased demand for Care from Eaglesvale Care. This may include receiving Service Users back from hospital or from within the community who are COVID-19 positive in order to support them in isolation. Eaglesvale Care will work in partnership with necessary bodies such as the UK Health Security Agency and the NHS to support this, whilst ensuring the wellbeing and safety of its other Service Users and staff.

2. Eaglesvale Care understands that staff, Service Users and their families will understandably feel concerned about the risks posed by accepting Service Users from hospital or from within the community who either

- Have symptoms
- Have no symptoms and have not been tested or
- Who have had COVID-19 and are no longer symptomatic.

Eaglesvale Care recognises, however, that there is an obligation to protect the NHS for the most critically ill and will ensure that robust risk assessments with stringent infection control and personal protective equipment procedures are in place to ensure that Eaglesvale Care can support the national effort to manage the COVID-19 pandemic.

3. Eaglesvale Care will communicate clearly with staff, have procedures in place to protect staff who themselves are vulnerable to COVID-19 or who have vulnerable family members. Furthermore, Eaglesvale Care will ensure that, through careful planning and robust precautions, the wellbeing and safety of Service Users at Eaglesvale Care are protected and maintained.

EAGLESVALE CARE
YOUR CARE. OUR PRIORITY.

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