

CC88 - Supporting Independence in Personal Care Policy

1. Service Users are given all possible help to maintain their independence in self-care and personal hygiene.
2. A Service User's right to dignity and privacy will be respected by staff.
3. Where Service Users might lack the mental capacity to consent to support with personal hygiene, Eaglesvale Care will ensure decisions and actions are made in accordance with the Mental Capacity Act 2005.
4. Eaglesvale Care recognises its responsibility to ensure that all Service Users bathe and shower as safely as possible in their own home and this will be clearly identified in the Service User's Care Plan.
5. Eaglesvale Care will also ensure that during unprecedented times, such as the coronavirus pandemic, current government guidelines are followed when supporting Service Users with personal care. Staff can refer to HS11 - Personal Protective Equipment (PPE) Policy and Procedure as well as the QCS COVID-19 hub for more information.