

# CC41.I - Dementia Policy

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1. Eaglesvale Care will create a dementia-friendly community that improves awareness among the public, drives improvements in health and care, delivers high standards and provides accessible information for Service Users and their families as well as supporting the carers of Service Users.
2. Every person living with symptoms of dementia will have meaningful Care and this will be based on inclusive, informed decision-making processes.
3. Accessible information standards and communication techniques will be applied when supporting Service Users to be as fully involved as possible. Due consideration will be given to accessing interpreters or advocates as necessary, to allow inclusivity.
4. People with learning disabilities, particularly those with Down's syndrome, are at increased risk of developing dementia. If a Service User with a learning disability develops dementia, they will face different and additional challenges to people who do not have a learning disability.
5. In accordance with the Care Act, local authorities have a duty to provide support to carers of Service Users with dementia. Eaglesvale Care will support carers by signposting to the appropriate authority to access this support if they have not already accessed it.
6. Eaglesvale Care will ensure that staff receive the education and training required to safely, competently and compassionately meet the needs of Service Users with dementia. , ethnicity, age, religion, sexuality and personal care needs.